

Roll No. ....

**12003**

**MBA 2 Yr. 1st Semester (old) CBCS  
Examination – February, 2022**

**ORGANIZATIONAL BEHAVIOUR**

Paper : 16IMG21C3

Time : Three hours ]

[ Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

**Note :** Section-A (Questions No. 1) is compulsory. Attempt one question from each Unit in Section-B. All questions carry equal marks.

**SECTION – A**

1. Explain the following terms :

- (a) Attitude
- (b) Group development
- (c) Personality
- (d) Job design
- (e) Values
- (f) Organizational culture
- (g) Conflict
- (h) Learning

12003-30-(P-3)(O-9)(22)

P. T. O.

**SECTION - B**

**UNIT - I**

2. What is organizational behaviour ? Discuss the challenges and opportunities for organizational behaviour
3. Write short notes on :
  - (a) Ethical issues at work
  - (b) Work force diversity

**UNIT - II**

4. Define perception and describe the various elements which are involved in its process.
5. Why does the level of stress vary from individual to individual ? Explain the factors responsible for it.

**UNIT - III**

6. Why is the team based concept important for an organization ? Discuss the role of work teams in enhancing the overall performance of an organization.
7. Define Power. Why is power so important in organization ? What are the bases of power ?

12003- (P-3)(Q-9)/(22) ( 2 )

**UNIT - IV**

8. Why do organization need formal structure ? Describe the essential features of a good organization structure.
9. Change in an organization should be implemented with the cooperation of the affected employees. Comment.

\_\_\_\_\_

12003- (P-3)(Q-9)/(22) ( 3 )