

Roll No. _____

12001

**MBA 2 Yr. 1st Semester (old) CBCS
Examination – February, 2022**

MANAGEMENT CONCEPTS AND APPLICATION

Paper : 161MG2101

Time : Three hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section A is compulsory. Attempt four questions from Section B (one question from each unit). All questions carry equal marks.

SECTION – A

1. Write short notes on the following :

- (a) Evolution of management thoughts.
- (b) Quality viewpoint.
- (c) Chain of common delegation.
- (d) Organising in learning organisation
- (e) Charismatic leader.

- (f) Learning organisation.
- (g) Control systems.
- (h) Ethical dilemma.

SECTION - B

UNIT - I

- 2. Write note on managerial competencies. What kind of strategic & global competencies are required in today's situation. Support your answer with example.
- 3. Compare and contrast system and contingency approach. Highlight the major contribution of traditional approach in evolution of management thoughts.

UNIT - II

- 4. Write notes on :
 - (a) Different models of decision making in learning organisation.
 - (b) Use of creativity to increase in participation in decision making.
- 5. Explain the contribution of departmentation in planning. Discuss various types of planning in large organisation.

UNIT - III

- 6. What is learning organization? Explain the role and importance of leadership in learning organisation.
- 7. "A well established firm wants to introduce the implementation of new technology and new machines for production. The workers in the firm (total 238) are in fear and are feeling insecure because of change and are resisting in many ways." What would you suggest to management and how to tackle the situation?

UNIT - IV

- 8. Discuss the process of controlling. Explain various techniques of controlling in learning organisation.
- 9. "A new firm has started using false marketing tactics and other measures to establish themselves and to make profits. Some workers are resisting these practices and finally left the organisation. However new employees are joining the firm and they continue to make profits." What concept we are discussing in the above situation? What would you suggest to management and how to tackle the situation?