

Roll No. ....

**12627**

**MBA 2yr. 3rd Semester (New Scheme)  
2019-20 CBCS Examination – July, 2022**

**MANAGEMENT OF INDUSTRIAL RELATIONS**

**Paper : 20IMG23GH4**

**Time : Three Hours ]**

**[ Maximum Marks : 80**

*Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.*

**Note :** Section – A contains eight short answer type questions of 2 marks each. All the questions are *compulsory*. Section – B attempt *four* questions in all, selecting *one* question from each Unit. All questions carry equal marks.

**SECTION – A**

**1. Describe the following :**

- (a) Leadership issues
- (b) Political Union

12627-200-(P-3)(Q-9)(22)

P. T. O.

- (c) Negotiation
- (d) Participative management
- (e) Inspectors
- (f) Cost of living
- (g) Vocational training
- (h) Human relations approach

### SECTION - B

#### UNIT - I

2. What is the concept behind formation of a trade union ? Discuss the objective of trade unions. Explain the significance of formation of trade unions.

3. Explain the concept of Industrial Relations. Discuss the anatomy of industrial relations along with its perspectives.

#### UNIT - II

4. What do you mean by grievances ? Discuss different types of grievances. Explain the grievance handling procedure in detail.

5. What is worker participation in industry ? Why is it necessary ? Explain different types of workers participation.

#### UNIT - III

6. What is arbitration in Industrial Dispute ? Explain the purpose of arbitration. Discuss the steps involved in arbitration process.

7. Explain salient features of Payment of Wages Act, 1936. What are the main objectives of this act ?

#### UNIT - IV

8. Explain the role of technology in maintaining Industrial relations. Discuss HRD and Industrial Relations.

9. Explain different Industrial Relations system in UK and USA. Discuss modern scenario of IR in India.