

Roll No.

57515

BBA 2nd Semester (N.S.) 2014-17

Examination – July, 2022

ORGANISATIONAL BEHAVIOUR

Paper : BBAN-205

Time : Three hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section-A contains eight short answer type questions of two marks each. All the questions are compulsory. Section-B attempt four questions in all, selecting one question from each unit. All questions carry equal marks

SECTION – A

1. Write short notes on the following :

- (a) Diversity
- (b) Personal Dignity
- (c) Attitudes

57515-4750-(P-3)(Q-9)(22)

P. T. O.

- (d) Self Management
- (e) Problem Solving Team
- (f) Expert Power
- (g) Job Design
- (h) Causes of Stress

SECTION – B

UNIT – I

- 2. Describe Organizational Behavior. Discuss the historical development of Organizational Behavior ?
- 3. Discuss the contributing fields of organizational behavior. What are the challenges of OB ?

UNIT – II

- 4. Elaborate the concept of learning. Discuss various theories of learning and their applications.
- 5. Define motivation. What is the importance of motivation ? Explain two factor theory of motivation.

UNIT – III

- 6. Explain the concept of group. Why people join group ? What are the various stages of developing a group in an organization ?

57515-4750-(P-3)(Q-9)(22) (2)

- 7. What is conflict. How do conflicts arise ? Explain the various ways of managing organizational conflict.

UNIT – IV

- 8. Describe the concept of stress. How stress can be managed in an organization ? Why it is needed to manage it ?
- 9. What do you mean by organizational development ? How organizational development helps in changing the ethical scenario of an organization.

57515-4750-(P-3)(Q-9)(22) (3)