

Roll No.

57515

BBA 2nd Semester (N. S.) 2014-17

Examination – July, 2021

ORGANIZATIONAL BEHAVIOUR

Paper : BBAN-205

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : The question paper have *two* Sections. Section – A comprises eight short answer type questions from whole of the syllabus carrying 2 marks each, which is *compulsory*. Section – B comprises eight questions (*two* questions from each Unit). The examinees are expected to attempt *four* questions, selecting *one* question from each Unit. All questions carry equal marks.

SECTION – A

1. Explain the following terms : 8 × 2 = 16

(a) Organizational change

- (b) Scope of OB
- (c) Values
- (d) Organizational structure
- (e) Emotional intelligence
- (f) Attitudes
- (g) Conflict
- (h) Motivation

SECTION - B

UNIT - I

- 2. Define Organizational behaviour and discuss the characteristics of this field study. 16
- 3. Explain the different foundations of organizational behaviour. 16

UNIT - II

- 4. What are the various elements of learning ? Can learned behaviour be forgotten ? 16
- 5. What is Personality ? What are its determinants ? Which of them are more important in shaping personality ? 16

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(2)

UNIT - III

- 6. Differentiate between groups and teams. How can we build and manage effective team for organizational excellence ? 16
- 7. What are the different power tactics used in an organization ? Justify the ethics of power and politics in an organization. 16

UNIT - IV

- 8. Define organizational culture and what are its components ? 16
- 9. What are the various sources of stress ? How do we deal with stress in the work place ? Explain in detail. 16

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